

## **Dulscos introduces the Middle East's first toll free number dedicated to waste management**

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**Dulscos, the region's largest Waste Management Service (WMS) company, has announced the introduction of a toll-free number 800 - WASTE (92783) dedicated to waste management, making Dulscos the first waste management specialist in the Middle East to do so.**

The new number is already operational and is manned 24/7, which means that customers and individuals can speak to a waste management specialist any time and get advice on all aspects concerning the efficient management of waste.

'Through the introduction of this toll-free number, Dulscos has once again demonstrated its firm commitment to environmental conservation,'

said Prakash Parab, Director - Dulscos Waste Management Services.

'Any queries related to sales, operations or any other aspect of WMS are attended to on this number. Basically it's a single hotline for people to contact us 24/7 for anything related to the management of both solid and liquid waste.'

'It is part of the Dulscos corporate vision to continually enhance customer service at no cost to valued customers. Until now we had a number that was also operational around-the-clock but was not a dedicated hotline and was not toll-free. A number like 800 - WASTE (92783) is both easy to remember and to access,' he added.

Ranjit Jose, Senior Manager - Commercial of Dulscos, said, 'All existing Dulscos customers have been informed of this convenient new number and we hope that the number will also promote Dulscos WMS' presence and activities in a very positive manner across the UAE. We would like all companies and individuals in the UAE to

be aware of and practice efficient waste management by recycling and segregating their waste at source. We hope the 800 - WASTE (92783) number will create greater awareness and lead to more people disposing waste in the most environment friendly manner.'

Dulscos's Waste Management Services (WMS) is strongly committed to protecting the environment. The division collects and disposes hazardous and non-hazardous solid and liquid waste to landfills and treatment facilities in compliance with the laws and regulations of the Municipality Environment and Safety Section. WMS is the first waste management company in the UAE to be ISO 9001: 2008 and ISO 14001:2004 certified.

(AME Info)